FAQ for 2020 A.S.C.R.S. Meeting Platform

1) Is the 2020 A.S.C.R.S. platform available to member, nonmembers, and Exhibitors?
   a. **Members:** Yes, there is no charge for access. Just log in to your account on [www.fascrs.org](http://www.fascrs.org) and click on Online Learning Center.
   
   b. **Nonmembers:**
      i. Yes, if you have provided content for this platform, please contact Kristi AR Conley, [kconley@fascrs.org](mailto:kconley@fascrs.org) for access.
      ii. Yes, if you do not have an account with ASCRS, please create one on our website, [www.fascrs.org](http://www.fascrs.org). You can then go to the Store and purchase access for $325.
   
   c. **Exhibitors:**
      i. Yes, please contact Jim Anderson, [janderson@fascrs.org](mailto:janderson@fascrs.org) for access.

2) How do Nonmembers create an account?
   a. Click on this [link](#) to create.

3) I have ‘purchased’ by using the coupon, but I still cannot get in. What should I do?
   a. After you enter the Coupon Code, you must click on ‘Enter Payment’ button. It will not ask you for payment but will complete the transaction.
   b. If you completed the transaction, sometimes there is a delay between the purchase and access. Please wait 15 minutes after purchase to try and access the platform.

4) There is no sound on the video.
   a. A few videos were uploaded without sound. However, the video is still applicable for CME.

5) How do I contact the presenters for questions or comments?
   a. Below the video there is a button “Add new discussion topic”, by clicking on this you can send a question/comment to the author. By clicking on the button an email template will open that can be sent to the author. Your question/comment will also be posted in the forum below the video for others to see the dialogue.
   
   b. **Please note:** If you respond back to the author through the email, the conversation will not be public for others to follow. If you respond in the forum the conversation will be seen by others.

6) Can I change the email associated with my discussion forum?
   a. Yes, if you change your preferred email in your ASCRS profile. If you do this, please note this will change all correspondence from ASCRS.
7) How many CME credits can I receive on the platform? 
ASCRS designates this enduring material for a maximum of 8 AMA PRA Category 1 Credit(s)™ upon successful completion.

8) Which sessions offer CME? 
   a. Plenary Sessions
      i. Plenary I, 0.5 CME credits
      ii. Plenary II, 0.25 CME credits
      iii. Plenary III, 0.25 CME credits
      iv. Plenary IV, 0.25 CME credits
      v. Plenary V, 0.5 CME credits
   b. General Surgery Forum, 0.25 CME credits
   c. Research Forum, 0.25 CME credits
   d. Quick Shots
      i. Quick Shots: Benign Abdominal, 0.5 CME credits
      ii. Quick Shots: Colon and Rectal Cancer I, 0.5 CME credits
      iii. Quick Shots: Colon and Rectal Cancer II, 0.25 CME credits
      iv. Quick Shots: Education, Assessment and Practice Management, 0.25 CME credits
      v. Quick Shots: IBD, 0.5 CME credits
      vi. Quick Shots: IBD, Quality and Cost, 0.5 CME credits
      vii. Quick Shots: Neoplasia, 0.25 CME credits
      viii. Quick Shots of Distinction: Anorectal, 0.25 CME credits
      ix. Quick Shots of Distinction: Neoplasia, 0.5 CME credits
      x. Quick Shots of Distinction: Benign Disease, Quality and Cost and Education, 0.5 CME credits
      xi. Quick Shots: Pelvic Floor, 0.25 CME credits
      xii. Quick Shots: Quality and Cost, 0.5 CME credits
      xiii. Quick Shorts: Rectal Cancer I, 0.5 CME credits
      xiv. Quick Shorts: Rectal Cancer II, 0.25 CME credits
      xv. Quick Shorts: Rectal Cancer III, 0.25 CME credits

9) How do I claim CME and print my certificate? 
   a. To claim CME, you must watch all the videos in the session to completion. A blue checkmark will appear in the top right corner of the video when the video is complete.

   b. Once all videos in the session are marked complete, the evaluation will appear at the bottom of the video list on the session page. Complete the evaluation to claim CME for that session.

   c. You can print your certificates by clicking ‘Transcript’ in the left navigation bar.

10) How do I site my video presentation on a virtual platform in my CV? 
    a. Please go to the following website, https://apastyle.apa.org/blog/canceled-conferences

11) How long is this platform available? 
    a. You will be able to access through March 2021.

12) Who do I contact with questions? 
    a. Speaker questions, please contact Kristi AR Conley, kconley@fascrs.org.
    b. Exhibitor and sponsorship questions, please contact Jim Anderson, janderson@fascrs.org
    c. Technical difficulties, please contact us at ascrs@fascrs.org